

Quality and Environmental Management System Policy

Resene's vision is to be respected as an ethical and sustainable company and be acknowledged as the leading provider of innovative paint and colour technology.

To meet our vision, Resene operates a Quality and Environmental Management System that focuses on the following principles:

Quality and sustainability is everyone's responsibility.

Every person at Resene has a role to play in ensuring that we can be proud that our products and service are high in quality and low impact on our environment. Every person has opportunities to reduce waste, notice something that can be done better, and keep our processes in control. Accountability for our Quality and Environmental Management System lies with our Senior Management Team. However, awareness and responsibility is part of everyone's job, and is encouraged in our supply chain and professional customers.

Commitment to continual improvement, environmental protection, and pollution prevention

It is our central focus to continually improve our products, to best fit the needs of New Zealand and Australian customers. This includes the climates and environments our products must perform within, protecting and enhancing historic, existing and future building technologies and substrates. Our strategic objectives and investment decisions align with the commitment to protect our environment and further building our reputation on good integrity and the highest quality products.

Measurable and meaningful

Resene prioritises data driven evidence on the impact and performance of our product and business activities. Allowing varied lines of communication to collect feedback across all aspects of our business is critical. Our continued engagement with ISO 9001, 14001, Environmental Choice, and our recent efforts in Carbon Measurement and Lifecycle Analysis further help us understand where improvements can be made, led by proven frameworks and expert consultation.

Innovation for improvement

In seeking out new technologies and suppliers, Resene focuses on innovations that will inspire our customers and reduce impacts on our environment. Our strength lies in our expertise to meet the changes and challenges in our industry and communities.

Meeting our obligations and exceeding expectations

We are committed to operating our manufacturing plants and Resene ColorShops in compliance with all applicable regulatory requirements, codes of practice, and industry best practice. We actively seek to engage with voluntary schemes that will help us understand and improve our product offering and sustainability impact. Our strong customer focus and wide engagement allows us to keep ahead of changing needs and challenges in our industry.